

Tour Terms and Conditions



1. Confirmation: These booking conditions together with our general information section form the basis of your contract with us. After you have discussed all the aspects of the tour with us, you will receive confirmation details of the proposed tour including the price per person. Once all the arrangements for the tour have been made, you will receive notification informing you of those arrangements.

2. Deposits: To secure booking the nominated deposit is required by money order/transfer /cheque payable to Corporate Battlefields Ltd. (see Booking form for Bank details). In the case of cancellation by you deposits are non-returnable.

3. Financial Protection & Final Payment: All client payments are protected as required by European Trade Law. Final payment for the tour must be paid in full 60 days before Day 1 of your tour or by a date arranged with us. If your balance is not received we reserve the right to treat your booking as cancelled by you and apply the cancellation charges set out in sub clause 4.

4. Cancellation by You: Should you be forced to cancel your booking you are asked to notify us verbally immediately and subsequently in writing. Any cancellation must be in writing and will only take effect once it has been received at our office.

Notice of Cancellation must be received 60 days before start of your tour, otherwise, cancellation penalties are as follows:

a. Between 28 and 60 days before start of your tour..... 30% of the Non Deposit element of the Tour Price

c. Between 14 and 27 days before start of your tour..... 45% of the Non Deposit element of the Tour Price

d. Between 7 and 13 days before start of your tour..... 65% of the Non Deposit element of the Tour Price

e. Between 0 and 6 days before start of your tour..... 100% of the Non Deposit element of the Tour Price

5. Alteration/Cancellation by us: We will endeavour to ensure that none of the elements of your tour have to be changed. However, there will be occasions when such changes have to be made due to circumstances unforeseen by us. We reserve the right to make any such alterations. You will be made aware of any significant changes prior to the tour. We accept responsibility for ensuring that the services we contract to provide are supplied and to the anticipated satisfactory standard.

6. Force Majeur: Except where otherwise stated in these booking conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented by "force majeure". This includes war or threat of war, civil disturbance, industrial dispute, unforeseeable terrorist activity or threat thereof, natural disaster, fire or adverse weather conditions and similar problems beyond our control. We will do all that is possible to protect your interest, but we cannot be held responsible for unforeseen delays, industrial disputes, civil riots, accidents and inoperable weather.

7. Pricing Policy: You will have agreed a price for the tour when you book. This will be an inclusive price, unless otherwise stated, and will not contain any extra services/facilities you may have requested.

8. Conditions of Carriage: We only use reputable and bonded coach/bus companies for our tours, all of whom have to comply with EU regulations for coaches operating in Europe. You will be subject to the conditions of carriage, which apply to the individual coach company. Copies of their conditions can be made available for on application.

9. Health Regulations: At the time of going to print, no vaccinations are required for travel to Europe. However, this situation may change, and it is your responsibility advised to check with the relevant authorities.

10. Insurance and Safety: It is a condition of booking that all travellers are covered either by their own comprehensive insurance (the policy details of which must be submitted to Corporate Battlefields Ltd when booking). It is the responsibility of the client to ensure that they have adequate travel insurance, and that they do not travel against medical advice. All guests on tour are briefed on safety aspects and walking on battle sites accordingly. Whilst we will do everything it can to ensure the safety of our customers, Corporate Battlefields Ltd will not be liable for any injury incurred as a result of failing to heed advice given, or any act of stupidity or willful act of negligence.

11. Complaints Procedure: Should you have a complaint about any aspect of your tour, you should notify the guide or contact us without delay, in order that the complaint can be quickly resolved as soon as possible.

12. Passengers with a Disability: Please note that some people with certain disabilities may have difficulty in getting on and off coaches. On these tours there is a certain amount of walking involved. Should you suffer from a disability that could affect you or other members of the group's tour, then we must be notified in writing. You should also confirm if you require any assistance. We regret that we must reserve the right to refuse a booking if an individual's medical condition or disability may, in our opinion, have an adverse effect on the remainder of the group.

13. Indemnity: We expect all clients to behave in an appropriate manner and to have consideration for others at the sites visited and facilities used. In the event of any client causing offence, danger, damage or distress to others, we reserve the right to terminate that individual's tour arrangements. In that event, we will not be liable for any costs or expenses incurred by them as a result. If the actions of a client causes damage to accommodation in which you are staying, or to the vehicle in which you are travelling, or cause delay or diversion to any means of transportation, you agree to fully indemnify us against any claim (including legal costs of all concerned) made against us by or on behalf of the owners of such accommodation or the operator of such means of transportation or by any third party. In the case of a client death on tour Corporate Battlefields Ltd will not be liable for repatriation of the deceased or their belongings.

14. Tour Information: We always endeavour to give precise, accurate information to enquiries. However, we cannot accept liability for information given orally to customers unless it is confirmed by us in writing.

15. Passports and Visas – Your responsibilities: It is the responsibility of the client to ensure that they have a valid individual passport and the necessary visas if required. It is the responsibility of the Client to confirm the requirement of visas for non - British passport holders, by contacting the relevant Embassy or Consulate. You are responsible for any charges or fines that might be levied by authorities in the UK or abroad for non-compliance with regulations in the area and any such amounts will be recharged to you.

16. Consistency: In the event of any inconsistency between these Terms and Conditions and the additional general information given, then these Terms and Conditions will apply in respect of the inconsistency.